

	Quality Policy Statement			Page 1 of 1
	Doc. No	LG-QA-POL-001	Year	

Laser Gulf's entire business is dependent on our ability to be able to provide sound products and services to our Customers in terms of assured quality, timely delivery, and visible value

Commitments

Laser Gulf has an established ISO 9001 Certified Quality Management System, and as part of our continuous improvement we are working towards becoming an API Q2 Certified Company in 2018.

Our aim is to be considered "easy to do business with" by providing above and beyond in terms of levels of assurance, integrity, value, and continuous improvement efforts.

Arrangements

Laser Gulf promote the continuous improvement of our IMS through the visible leadership, commitment, and involvement of our line management, and all of our employee's participation.

We will continually improve our IMS performance through the sharing of best practices, and the implementation of lessons learnt.

Objectives

It is the continuing aim of Laser Gulf to maintain and improve our high quality standards, and continue to meet, and even exceed our customer's expectations and contract requirements.

To achieve this, Laser Gulf strives to:

- Drive continuous improvement throughout the entire Company
- Ensure a sufficient amount of resources are available for maintaining and improving Laser Gulf's Integrated Management System (IMS)
- Address Customer Feedback
- Ensure that our Suppliers and Sub-Contractors comply with our systems.
- Ensure that all Departments within Laser Gulf complete all monthly KPIs on a timely basis to actively demonstrate the delivery of all of their Goals, Objectives, and Targets.
- Conduct Management Review Meetings at set regular intervals
- Provide personnel with training regarding our; IMS (Quality & HSSE), and any job specific training, and/or refresher training.
- Provide personnel with any Customer required training
- Assess the Competency of all personnel on an annual basis
- Ensure that all IMS Documents are periodically reviewed for their accuracy and completeness.
- Ensure that all non-conforming services are dealt with appropriately, with corrective actions and responsible person(s) identified, and any lessons learnt shared with employees

Responsibilities

Laser Gulf will ensure that everything which is reasonably practicable is done to assure the quality of all of our services which we provide.

The Laser Gulf Directors are ultimately responsible for the Quality of our Products and Services, and require that all personnel representing Laser Gulf bear the responsibility for the Quality for the tasks of which they are accountable for, and act in accordance with our IMS, as well as their Departmental Procedures.

Laser Gulf's QHSSE Manager has the authority to maintain the IMS & Quality Assurance Systems, and has the freedom to resolve Quality Problems, and ensure that all Goals, Targets, and Objectives are being actively pursued.

Laser Gulf's Departmental Leaders have the responsibility to ensure that all monthly KPIs are completed on a timely basis, in order to demonstrate delivery of their Department's Goals, Targets, and Objectives.

C MACKAY
name, surname


signature

19/1/18
Date (dd.mm.yyyy)